



Automotive Software Training Specialist – Oak Brook, IL

Description

vAuto, Inc. is an industry leading innovator and provider of automotive software solutions. Since the company was founded in 2005, vAuto has launched several first-in-industry innovations, including its current suite of solutions that deliver a better way to price, appraise and stock pre-owned vehicles.

Responsibilities

This position is located in Oak Brook, Illinois

- Plan and schedule training sessions
- Effectively train dealers on vAuto software utilizing WebEx
- Accurately input and maintain customer and activity data into internal CRM tool
- Provide follow-up customer support as needed
- Follow and execute tasks in accordance with operational processes and guidelines
- Work closely with vAuto operational department
- Review, interpret and report on account usage and status

Requirements

- Automotive industry experience
- Ability to work independently and as part of a team
- Strong verbal and written communication skills including telephone manner, interpersonal skills and ability to communicate at all levels within the organization
- Highly organized with attention to process and detail
- Ability to measure and report on performance
- Desire to work in a fast-paced environment
- Computer literate including Excel, Outlook and Word
- Professional attitude and work ethic

Benefits

vAuto is an equal opportunity employer. We offer a competitive compensation and benefits package reflecting our commitment to attracting and retaining quality employees.

- Sales and bonus commensurate with experience
- Full benefits
- Opportunity for travel and career advancement