



## **Level I Support Specialist**

**Description** – Based in Oak Brook, IL, vAuto, Inc. is an automotive industry leading innovator and provider of software solutions.

### **Key Responsibilities Include**

- Proactively manage client data integrations and conversions
- Provide software support/technical assistance to client users
- Effectively communicate with customers during integration activities
- Accurately input and maintain customer and activity log using CRM tool.

### **Requirements**

- Bachelor's degree or equivalent in a technical discipline with at least 3 strong years of IT related role
- Experience and understanding of Sequel (SQL) statements & coding
- Experience using Salesforce.com or similar CRM software
- Analytical and problem solving skills
- Excellent telephone, verbal and written communication skills
- Keen attention to detail
- Automotive experience a plus

**Location** - This is a full-time position located in Oak Brook, IL.

### **Benefits**

vAuto, Inc. offers competitive compensation and incentives based upon performance. In addition, we provide a benefits package which reflects our commitment to attracting and retaining quality employees including medical, dental, vision, prescription drug, flex-spending, paid time off (PTO) program, and six paid holidays.

Employment is contingent upon successful completion of background investigation. vAuto, Inc. is an Equal Opportunity Employer.

Please send your resume and cover letter to [careers@vauto.com](mailto:careers@vauto.com)